

# Student Services

Information about Wenatchee Valley College services available to students can be found on the college website, [www.wvc.edu](http://www.wvc.edu). If a student does not have access to our website or needs personal assistance, student services staff members are available to help them.

## Bookstores

Books for both campuses can be found at eCampus Online Bookstore. To purchase books online for courses on either campus, visit [www.wvc.edu/bookstore](http://www.wvc.edu/bookstore). Phone: 509-682-6532

## Cafeteria

The cafeteria in Van Tassell Center on the Wenatchee campus features an outdoor dining area, great menu selections and a comfortable space for students to gather.

## Career Services

Guided by our belief in the benefits of education, the WVC Counseling and Support Services team provides students with the tools and resources to successfully navigate the academic world. Career Services in Wenatchi Hall offers a broad range of information and assistance for jobs/careers, education/training requirements, job hunting techniques, employment opportunities, transfer guidance and career assessments. Make an appointment by calling 509-682-6850 or emailing [careerservices@wvc.edu](mailto:careerservices@wvc.edu).

## Child Care

Through a partnership with Chelan Douglas Child Services, WVC and the Wenatchee School District, affordable child care services are available on the WestSide High School campus, located at 1510 Ninth Street. The program provides quality, licensed child care to children from six weeks through five years of age while students attend class, study and work. This program is provided by CDCSA with funding from the State funded Early Childhood Education Assistance Program (ECEAP) and CCAMPIS (Child Care Access Means Parents in School) federal grant. Phone: Wenatchee, 509-663-5179.

## College Assistance Migrant Program (CAMP)

The College Assistance Migrant Program (CAMP) provides academic and financial support services to students from migrant and/or seasonal farmworker backgrounds in their first year of college. CAMP collaborates with campus faculty and staff, student services and community-based agencies to improve educational opportunities for students to have a strong foundation to build upon as they work toward a degree. The program is 100% funded by the U.S. Department of Education, Office of Migrant Education.

To learn about eligibility, services and the application process, visit [www.wvc.edu/camp](http://www.wvc.edu/camp) or call 509-682-6974.

## Counseling

WVC's professional counselors can help by providing a safe, confidential place where students can explore their concerns and discover new strengths, insights and ways of coping. Counseling services include academic counseling, readmission petitions, career, financial and personal counseling. Counseling Services also provides emergency funding and the Knights Kupboard food bank for students in need of food or supplies. To schedule an appointment with a counselor, or for more information about using the Knights Kupboard, please call 509-682-6850 for Wenatchee, or 509-422-7803 for Omak.

## Disability Services/Student Access

Students with documented disabilities who require special accommodations or services should contact the student access coordinator at 509-682-6854 or [sas@wvc.edu](mailto:sas@wvc.edu).

## Library

Full-service library/media centers are located on both the Wenatchee and Omak campuses. Visit [www.wvc.edu/library](http://www.wvc.edu/library) for their extensive services. Phone: Wenatchee, 509-682-6710, or Omak, 509-422-7830.

## Mathematics, Engineering, Science Achievement (MESA)

The Mathematics, Engineering, Science Achievement (MESA) program advocates for education, equity, and access in science and engineering. MESA offers academic and professional support services to students who plan to transfer to four-year universities in science, technology, engineering, and mathematics (STEM) majors. In collaboration with industry partners, government institutions and community organizations, MESA creates tangible opportunities for students who are: eligible to receive financial aid, the first ones in their family to attend college and/or historically underrepresented in STEM (African American, Latinx, Native American/Alaskan Native, Pacific Islander and/or women). To learn about eligibility, services and to apply visit [wvc.edu/MESA](http://wvc.edu/MESA) or call 509-682-6583.

## On-campus Health Clinic

There is an on-campus Columbia Valley Community Health health clinic available at WVC. It is operated by certified personnel of CVCH. Appointments and walk-ins are welcome. Most insurances are accepted. For more information, visit [cvch.org](http://cvch.org) or call 509-622-7106. The clinic provides care and services including, but not limited to:

- Physicals and health screenings
- Colds and coughs
- Flu
- Infections
- Earaches
- Bites
- Burns
- Sprains
- Sexually transmitted infection screening
- Pink eye
- Allergies
- Sore throats
- Pregnancy tests
- Anxiety/depression screening

## Placement

Before signing up for classes, all degree-seeking students must submit documentation for placement into math and English classes or take the placement test. Students should visit [www.wvc.edu/placement](http://www.wvc.edu/placement) to take the Pre-Placement Questionnaire to help determine if they need to take a placement test or if they have other documentation that can place them into classes. Students will also find study materials and test sign-up instructions on the website. Phone: Wenatchee, 509-682-6830, or Omak, 509-422-7810. Email: [placement@wvc.edu](mailto:placement@wvc.edu) or [omakplacement@wvc.edu](mailto:omakplacement@wvc.edu).

## Residence Hall

Located on Fifth Street across from the Wenatchee campus, the WVC Residence Hall is within walking distance of grocery stores, shopping areas and downtown Wenatchee. Bus access is available next to the parking lot. Students with current WVC student identification may ride for free. Learn more at [www.wvc.edu/Housing](http://www.wvc.edu/Housing) or contact the residential life manager at 509-682-6706.

## Safety and Security

Safety and security of the campus environment is a priority for WVC. Policies and procedures are in place to protect people and property, and to promote the prevention of crime. The college cooperates with law enforcement and other emergency responders to prepare for various emergency situations through information sharing, combined training and practice drills.

Employees, students and campus visitors are all responsible for maintaining a safe environment by respecting security procedures and reporting concerns as they happen. For the Wenatchee campus, any person who has a safety concern can call ext. 6911 from any campus phone, or 509-423-3705 from a non-campus phone. In an emergency, dial 911. On the Omak campus, report security concerns during business hours by calling 509-422-7820 and after 5 p.m. by calling 7911 on a campus phone or 509-422-7911 from an off-campus phone. In an emergency, call 911. Contact phone numbers and other emergency information are posted in numerous places on both campuses.

The college incident report form can be used to report any event of concern. The form is available at [www.wvc.edu/behavioralintervention](http://www.wvc.edu/behavioralintervention). Additional safety information can be found at [www.wvc.edu/Security](http://www.wvc.edu/Security). Some of this information has been adapted from the Bethany College website, [www.bethanywv.edu/students/safety-and-security](http://www.bethanywv.edu/students/safety-and-security).

The WVC Bias Incident Response Team (BIRT) can connect students with resources and support to address bias-related incidents that may interfere with their academic success. Visit [wvc.edu/bias](http://wvc.edu/bias) to learn more or to report bias-related incidents.

## Student Recreation Center

The Student Recreation Center is Wenatchee Valley College's resource for students, faculty, and staff to work out and participate in recreational activities, wellness classes, intramural sports, and outdoor activities on campus and within the community. This building was made possible by the Associated Students of WVC to provide a greater variety of recreational activities for students. All currently enrolled students have full gym access to the facility. To learn more about Student Recreation Center visit, [www.wvc.edu/StudentRec](http://www.wvc.edu/StudentRec), call 509-682-6943, or email [studentrec@wvc.edu](mailto:studentrec@wvc.edu)

## Study Abroad

WVC is a member of the Washington State Community College Consortium for Study Abroad (WCCCSA), which organizes study abroad opportunities for community college students around the state of Washington. Students can choose to study abroad for one quarter in countries like Spain, Germany, France and England, or for three or four weeks in places like Costa Rica or Morocco. While studying abroad, students earn credit toward their degrees while enhancing cross-cultural communication skills. Visit [www.wvc.edu/studyabroad](http://www.wvc.edu/studyabroad) or call 509-682-6830 or email [studyabroad@wvc.edu](mailto:studyabroad@wvc.edu) to schedule an appointment with a study abroad coordinator.

## TRIO Student Support Services (SSS)

The TRIO SSS program provides low-income, first-generation college students and students with disabilities the valuable support and services needed to succeed and persist towards graduation and transfer. TRIO SSS serves to motivate, retain and help students accomplish their goals by offering comprehensive individual support. To learn more about TRIO SSS and eligibility requirements, visit [wvc.edu/trio](http://wvc.edu/trio), call 509-682-6978 or email [trio@wvc.edu](mailto:trio@wvc.edu).

## Tutoring Services

Tutoring services are available free of charge every quarter to all enrolled students on both campuses. Writing tutoring is available through the WriteLab Mish ee twie 1135. The WVC at Omak tutor center is in Friendship Hall room 205. Hours of operation are posted each quarter and are available at [www.wvc.edu/tutoring](http://www.wvc.edu/tutoring). Phone: Wenatchee, 509-682-6718, WriteLab, 509-682-6586, or Omak, 509-422-7845.

## Veteran Services

WVC is proud to support veterans and all military-connected students as they return to school, by providing resources for success and connection with other student veterans. A full-time VA School Certifying Official is available to both Omak and Wenatchee campus students. A private study space is located on the Wenatchee campus, as well as student club opportunities (the Veteran Knights) for fellowship and community service. More information is available at [www.wvc.edu/veterans](http://www.wvc.edu/veterans) Phone: 509-682-6817. Email: [veterans@wvc.edu](mailto:veterans@wvc.edu).